Meet Scott

He'll treat your problem as if it were his own.

Scott Concilla. In 1997, he embarked on a five-week assignment with Philadelphia Gas Works as a help desk analyst. Five years later he's still there, passionately bringing help desk support to the forefront of change. Scott, an integral part of our client's team – and ours.

So you've invested in a new technology, tools or applications. You're going "live". Even after rigorous planning and testing, there will be questions, even dreaded bugs. Who can better deal with the post-implementation pain than the very team that managed the project, documented the system and educated your employees?

At Sarcom Enterprise Education, our people have the end-to-end technology change management know-how you need. We'll apply our expertise in process management and e-learning technology to Manage the project, Develop effective learning tools, Deliver tailored learning, Communicate the essence of change – and even Support your users.

We can help you make change an invigorating and profitable experience.

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Change management.
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